



Please Submit by Friday, August 30, 2019

Center for Health Workforce Studies (CHWS)

Performing Provider System (PPS) Workforce Survey

(The survey information should be as of June 30, 2019)



One Survey Per Site Required.

Section I

Organization Name			
Reporting Site Name			
Site Street Address		Borough	
Primary Contact		Zip Code	
Email Address		Phone #	
Organizational NPI		Organizational MMIS ID	
Reporting Site NPI		Reporting Site MMIS ID	
PPS Network(s) Joined (Check all that apply)	SOMOS Community Care PPS Bronx-Lebanon Hospital Center Mount Sinai PPS, LLC New York-Presbyterian/Queens NYU Lutheran Medical Center Staten Island PPS, LLC Maimonides Medical Center Nassau-Queens PPS, LLC NYC Health & Hospitals Corporation SBH Health System The New York and Presbyterian Hospital		
Type of Facility			
Full-Time Hours	Same for all employees? Yes specify ...	No (specify for each title in column 'e')	
Fringe Benefit Rate (%)	Same for all employees? Yes specify ...	No (specify for each title in column 'g')	

Section II

(a) Titles (Check all that apply)	(b) Number	(c) FTEs	(d) Number of Vacancies	(e) Full-Time Hours	(f) Avg. Hourly Wage	(g) Fringe Benefit Rate (%)	(h) CBA
Physicians (Except psychiatrists)							
01. Primary Care							Y N
02. Cardiologists							Y N
03. Emergency Medicine							Y N
04. Endocrinologists							Y N
05. Obstetricians / Gynecologists							Y N
06. Pediatricians (General)							Y N
07. Other Specialties							Y N
08. Residents							Y N
09. Fellows							Y N
Physician Assistants							
10. Primary Care							Y N
11. Other Specialties							Y N

(a) Titles (Check all that apply)	(b) Number	(c) FTEs	(d) Number of Vacancies	(e) Full- Time Hours	(f) Avg. Hourly Wage	(g) Fringe Benefit Rate (%)	(h) CBA
Nurse Practitioners (Except psychiatric NPs)							
12. Primary Care							Y N
13. Other Specialties							Y N
Midwifery							
14. Midwives							Y N
15. Other							Y N
16. Other							Y N
Nursing (Other than those in care / case management roles)							
17. Nurse Managers / Supervisors							Y N
18. Registered Nurses (Staff)							Y N
19. Other Registered Nurses (Staff Development, Utilization Review, etc.)							Y N
20. Licensed Practical Nurses							Y N
21. Other							Y N
22. Other							Y N
Clinical Support							
23. Medical Assistants							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
24. Nurse Aides / Assistants							Y N
25. Patient Care Techs							Y N
26. Other							Y N
27. Other							Y N
Oral Health							
28. Dentists							Y N
29. Dental Hygienists							Y N
30. Dental Assistants							Y N
31. Other							Y N
32. Other							Y N
Behavioral Health (Except social workers providing case / care management, etc.)							
33. Psychiatrists							Y N
34. Psychologists							Y N
35. Psychiatric Nurse Practitioners							Y N

(a) Titles (Check all that apply)	(b) Number	(c) FTEs	(d) Number of Vacancies	(e) Full- Time Hours	(f) Avg. Hourly Wage	(g) Fringe Benefit Rate (%)	(h) CBA
Behavioral Health (Cont'd)							
36. Licensed Masters Social Workers							Y N
37. Licensed Clinical Social Workers							Y N
38. Substance Abuse and Behavioral Disorder Counselors							Y N
39. Other Mental Health / Substance Abuse Titles Requiring Certification							Y N
40. Social and Human Service Assistants							Y N
41. Psychiatric Aides / Techs							Y N
42. Depression Care Managers							Y N
43. Other							Y N
Nursing Care Managers / Coordinators / Navigators / Coaches							
44. RN Care Coordinators / Case Managers / Care Transitionalists							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
45. LPN Care Coordinators / Case Managers							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...				
46. Other							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
47. Other							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
Social Worker Case Management / Care Management							
48. Bachelors Social Workers							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...				
49. Licensed Masters Social Workers							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...				
50. Licensed Clinical Social Workers							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...				
51. Social Worker Care Coordinators / Case Managers / Care Transitionalists							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...				
52. Other							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	

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Social Worker Case Management / Care Management (Cont'd)							
53. Other							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
Emerging Titles: Non-licensed Care Coordination / Case Management / Care Management / Patient Navigators / Community Health Workers (Except RNs, LPNs, and social workers)							
54. Care Managers / Coordinators							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
55. Patient or Care Navigators							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
56. Community Health Workers							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
57. Peer Support Workers							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
58. Other							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
59. Other							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
Patient Education							
60. Certified Asthma Educators							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
61. Certified Diabetes Educators							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
62. Health Coaches							Y N
➤ Minimum Requirements for this Title	<u>Experience</u> ⇒		Select ...		<u>Degree</u> ⇒	Select ...	
63. Health Educators							Y N
64. Other							Y N
65. Other							Y N
Administrative Staff -- All Titles							
66. Executive Staff							Y N
67. Financial							Y N
68. Human Resources							Y N
69. Other							Y N
70. Other							Y N

(a) Titles (Check all that apply)	(b) Number	(c) FTEs	(d) Number of Vacancies	(e) Full- Time Hours	(f) Avg. Hourly Wage	(g) Fringe Benefit Rate (%)	(h) CBA
Administrative Support -- All Titles							
71. Office Clerks							Y N
72. Secretaries and Administrative Assistants							Y N
73. Coders / Billers							Y N
74. Dietary / Food Service							Y N
75. Financial Service Representatives							Y N
76. Housekeeping							Y N
77. Medical Interpreters							Y N
78. Patient Service Representatives							Y N
79. Transportation							Y N
80. Other							Y N
81. Other							Y N
Janitors and Cleaners							
82. Janitors and Cleaners							Y N
Health Information Technology							
83. Health Information Technology Managers							Y N
84. Hardware Maintenance							Y N
85. Software Programmers							Y N
86. Technical Support							Y N
87. Other							Y N
88. Other							Y N
Home Health Care							
89. Certified Home Health Aides							Y N
90. Personal Care Aides							Y N
91. Other							Y N
92. Other							Y N
Other Allied Health							
93. Clinical Laboratory Technologists and Technicians							Y N
94. Nutritionists / Dieticians							Y N
95. Occupational Therapists							Y N

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Other Allied Health (Cont'd)							
96. Occupational Therapy Assistants / Aides							Y N
97. Optometrists							Y N
98. Pharmacists							Y N
99. Pharmacy Technicians							Y N
100. Physical Therapists							Y N
101. Physical Therapy Assistants / Aides							Y N
102. Respiratory Therapists							Y N
103. Speech Language Pathologists							Y N
104. Other							Y N
105. Other							Y N

Section III

Inventory of Current Training Opportunities within the SOMOS Community Care PPS							
1. How do you assist patients who speak a language other than English? (Check all that apply.)							
Multilingual staff		Staff trained as interpreters (in addition to normal job)					
On-site medical interpreter		Use of family / friends					
Phone / interpretative services		Other (specify):					
2. Please describe professional trainings provided in your organization in the following areas.							
Training Area	Training Offered			Would you be interested in this training?	Frequency	Training Type	
Care Coordination	Required	Optional	NA	Y N			
Care Management	Required	Optional	NA	Y N			
Cultural Competency	Required	Optional	NA	Y N			
Electronic Medical Records	Required	Optional	NA	Y N			
Health Literacy	Required	Optional	NA	Y N			

HIPAA / Protected Health Information	Required	Optional	NA	Y	N		
Mental / Behavioral Health	Required	Optional	NA	Y	N		
Patient Centered Care / Patient Engagement	Required	Optional	NA	Y	N		
Performance Measurement / Quality Improvement	Required	Optional	NA	Y	N		
Physician Shadowing	Required	Optional	NA	Y	N		
Smoking Cessation	Required	Optional	NA	Y	N		
Substance Abuse	Required	Optional	NA	Y	N		
Team-Based Care	Required	Optional	NA	Y	N		
Other	Required	Optional	NA	Y	N		

3. Please provide DY4 training related information below, if applicable.

Training Area	Please specify training contact information.	How much money did you spend on this training in 2018?
Care Coordination		
Care Management		
Cultural Competency		
Electronic Medical Records		
Health Literacy		
HIPAA / Protected Health Information		
Mental / Behavioral Health		
Patient Centered Care / Patient Engagement		
Performance Measurement / Quality Improvement		
Physician Shadowing		
Smoking Cessation		
Substance Abuse		
Team-Based Care		
Other		

4. Please share thoughts on gaps in training you've identified – trainings you would like to see but are not currently available.

5. Please describe new training opportunities you're planning to implement in the next two years.

6. Please describe any training opportunities planned for discontinuing in the next two years.

To submit your responses, please save the PDF with responses to your computer and email as an attachment to surveys@chwsny.org

Please remember to rename the PDF to include your PPS(s) name, organization name, and location.