# Scope of Practice for the Health Care Workforce In the Context of Health Reform

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## Today's Presentation

- Overview
- Current pressure points
- Opportunities and challenges
- Case studies from states
- Concerns





### Overview

- Legal "Scope of Practice": What care can be provided to whom, when, and in what settings according to the state
- States have right to license and regulate health professions
- Health professions scope of practice: state statutes & codes (practice acts); regulations; advisory opinions; board interpretations; case law
- Practice acts decided by state legislatures, evolve slowly, colored by political compromise
- Practice acts driven by/requested by the professions
- Practice acts vary by state; approach varies by profession; practice authority for one profession can vary within state

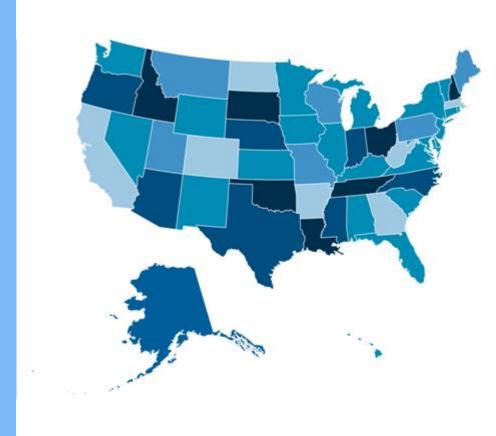




Scope of practice laws are state-based and politically driven...



... resulting in state variability and unnecessary limitations on practice.



## Overview (Con't)

- Legal scope of practice differs from:
  - Professional scope
  - Private sector certification; specialty board certification
  - Institutional policy
  - Payment policy
- All health care workers regulated; not all have practice acts
- Health professions regulation: Increases costs
  - Limits access (to profession, care)
  - Has mixed impact on quality





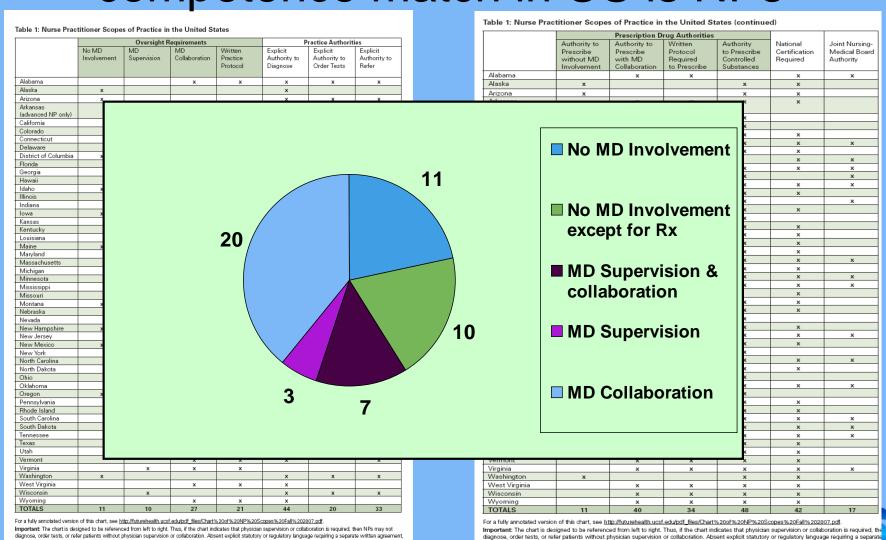
#### State-level Inconsistencies in Scopes of Practice/Services

- Increasing calls for health professionals to work to the 'full' scope of their practice
- Restrictive scope of practice/services rules can create a mismatch between what health professionals are trained to do compared to what they can legally do
- Scope of practice laws and rules have evolved considerably for many professions over the last decade
  - e.g., nurse practitioners and dental hygienists
- Have implications for cost, quality and access to health care services





# Best example of poor scope of practice to competence match in US is NPs



the chart does not indicate that a written prescription drug protocol is required in states that already require NPs to establish written practice protocols w

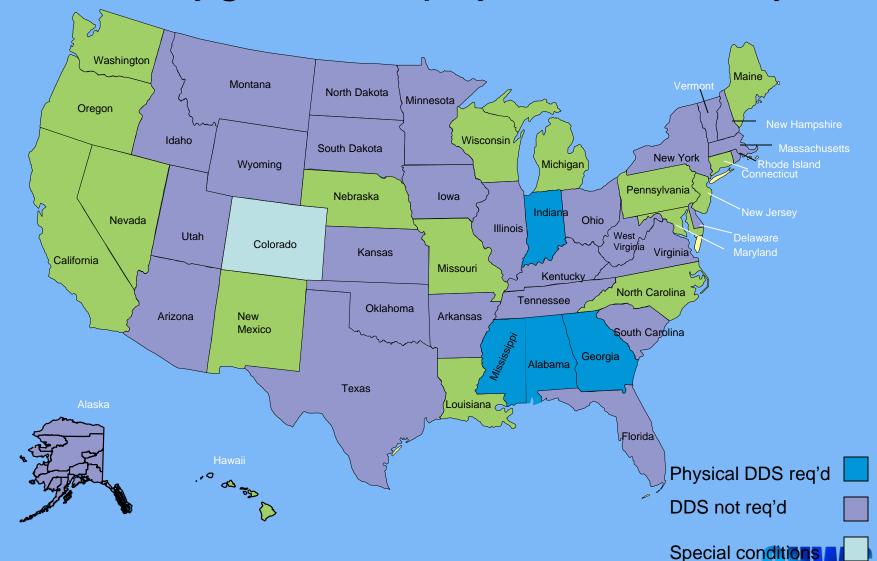
the chart does not indicate that a written prescription drug protocol is required in states that already require NPs to establish written practice protocols with physicians.

### Nurse Practitioner Independence US, 2008



Source: UCSF Center for the Health Professions, 2007-2008

## Dental Hygiene Prophylaxis Authority



Varies by setting and set

# Increasing Attention to Issues related to Scopes of Practice/Services: Why Now?

- Federal and state health reform efforts are likely to increase demand for basic health services
- Increasing cost pressures on providers: do more with less
- Growing interest in the use of interdisciplinary teams





# Barriers and Facilitators of Changes to Scope of Practice/Services

- Forces for change include:
  - Health workforce shortages
  - Limited access to needed services
  - Emerging technologies
  - Concerns about cost
- Forces of resistance include:
  - Concerns about quality
  - Concerns about cost
  - Turf wars





#### **SOP Rules and Inter-professional Competition**

- Podiatrists vs. orthopedists on scope of podiatric services
- Required relationship between NPs and physicians
- Dentists vs. independent practice dental hygienists/dental therapists





These opportunities can be challenges given the current legal scope of practice structure and the turf wars that go with it





Exclusive scopes of practice exacerbate interprofessional tensions.



#### Practicing as members of a team

- Team work is known benefit to quality, access, cost
- Lack of knowledge about other professions makes it hard to rely on each other
- Some workers doing too much; others not doing as much as they are trained to do
- Differently trained and authorized professionals can complement each other on patient-centered teams







#### Delegation, supervision and collaboration

- Counting on others to practice at the top of their competence and skills means knowing how to delegate
- Supervisory roles and rules can be at odds with scope of practice rules and with education/competence
- Collaboration is expected between peers and professionals. Need to distinguish between collaboration and supervision





#### Interprofessional education and training

- Still in infancy in many places
- Overlapping scopes of practice would assist
- Evaluation of programs needed
- Potential to mitigate turf wars and interpersonal communication challenges

#### Career ladders and articulation

- Exclusive scopes of practice hinder career laddering
- Stackable competencies could improve career options and soften scope of practice edges





#### Role of organized labor

- Innovative positions and practice models will challenge organized labor to consider role the unions will play in:
  - Advocating for workers to realize some of the costs being saved by employers using new, less expensive workers: wage and benefit raises; education and training; career advancement; promotion
  - Updating scope of practice laws





### **CASE STUDIES FROM STATES**

#### Medicaid Reform in NY: Workforce Flexibility Workgroup

- Key Themes: Make Better Use of Available Health Workforce
  - Remove statutory and regulatory barriers to full scope of practice
  - Allow assistive personnel with training and supervision to assume more responsibilities
  - Support the development of career ladders
  - Offer incentives to providers who agree to work in underserved





### **CASE STUDIES FROM STATES**

# Recommended Actions: Some statutory, some regulatory, some neither

- Establish advanced aides, trained and supervised by RNs, to assist consumers with pre-poured medication
- Remove NP requirement for collaborative practice agreement with a physician
- Allow dental hygienists to perform school readiness oral health examinations
- Remove physician supervisory ratio for PAs
- Develop a process and structure for the objective assessment of proposed changes to scopes of practice/services





### **CASE STUDIES FROM STATES**

# Many States Are Considering New Oral Health Workforce Strategies to Address Access Issues

- New Hampshire, Maine, Minnesota, Connecticut, Kansas, Vermont
- Workforce Models: expanded function dental hygienists or dental assistants; dental therapists
- Important to understand difference between demand and need





# Looking Ahead: The Big Questions

- Will tensions between cost and quality continue?
  - How will emerging models impact staffing configurations?
  - Do new roles translate to more pay?
- Will efforts to increase worker flexibility support the development of career ladders and promote career mobility?
- Should we assess the impacts of new workforce models on outcomes?
- Will tensions between incumbent professions and their emerging roles exacerbate turf wars?
- How do we bridge the gap between protecting status quo and exploring innovation?



