

Developing and Assessing Mental Health Rational Service Areas (RSAs) Using Medicaid Population Claims Data in New York State

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ABSTRACT

Purpose: To develop and assess high need mental health rational service areas (RSAs) based on commuting patterns of New York State (NYS) Medicaid population seeking mental health care.

Methods: NYS Medicaid claims data for 2017 for 254,595 New Yorkers were used to develop the RSAs. Social network analysis was used to analyze the relationship between zip codes of patients and zip codes of providers and then generate NYS regional patient-provider networks. Using travel patterns of where plurality of patients went for mental health care, zip codes were aggregated into RSAs. GIS analysis was then used to map and revise RSAs.

Integrating mental health indicators, a needs assessment was conducted and composite need scores for all RSAs were calculated. Finally, RSAs were ranked and divided into quartiles, with the first quartile identifying the highest need.

Results: A total of 107 revised mental health RSAs were identified. RSAs in upstate were larger than in downstate, which indicated a longer travel distance for upstate patients. RSAs ranked from #1 to #27 in the first quartile were considered as high need RSAs.

About 6.4 million New Yorkers from 431 zip codes were covered under these high need RSAs. Central New York and Mohawk Valley regions have the highest percentages of high need RSAs.

Conclusions: The development and ranking on mental health RSAs offer a comprehensive way to analyze mental health needs and access to care issues for Medicaid population. The study demonstrated concentrations of high needs in both urban and rural areas. The longer travel distance for NYS Medicaid population indicated their difficulties accessing mental health services.

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INTRODUCTION

To understand and improve the delivery of mental health services in New York, mental health RSAs were created by analyzing the commuting patterns of NYS Medicaid population from their residence to providers.

Under Health Resources and Services Administration's (HRSA) guidelines, RSAs are geographic areas that represent how and where the residents residing within that area "reasonably" seek health care services.

- While NY has an abundant supply of mental health providers, they are not well distributed geographically.
- Access to care is limited for Medicaid population since many mental health providers don't accept Medicaid.
- While county, region, and state are preferred geographic units, patients often seek mental health care across these geo-political boundaries.

METHODS

Data Preparation: 2017 NYS Medicaid claims

- All mental health providers (FFS and capitation)
- Ambulatory care & emergency department settings
- Selected CPT codes for mental health services
- Zip code level analysis pairing patient zip codes and provider zip codes
- Total Medicaid claims included: **254,595**

STEP 1: Creating Relational Matrices

- Percentages of claims from patient zip codes to provider zip codes were calculated to find plurality.
- Count-based matrix was simplified into a relational matrix which reflects ties / patient flows between patients and providers at the zip code level.

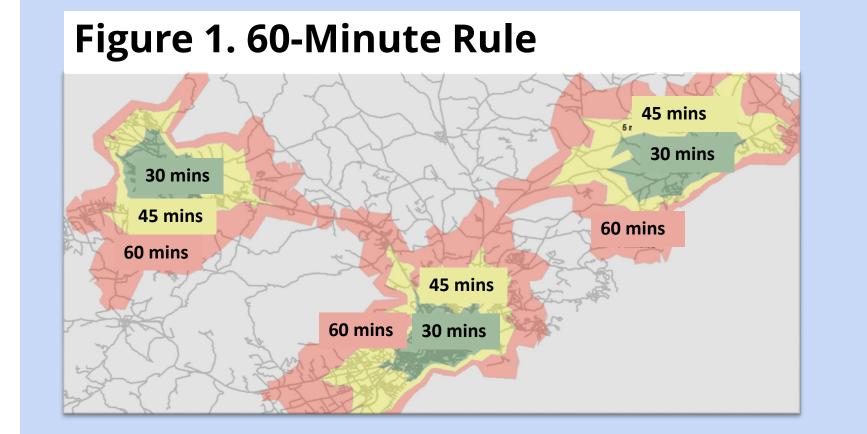
Table 1. Count-Based/Relational Matrix by Zip Code

| Count-Based Matrix | | | | | Relational Matrix | | | | |
|--------------------|-------|-------|-------|-------|-------------------|-------|-------|-------|-------|
| Zip Code | 10001 | 10002 | 10003 | 10004 | Zip Code | 10001 | 10002 | 10003 | 10004 |
| 10001 | 160 | 55 | 0 | 10 | 10001 | 1 | 0 | 0 | 0 |
| 10002 | 212 | 4194 | 1 | 106 | 10002 | 0 | 1 | 0 | 0 |
| 10003 | 51 | 70 | 0 | 1 | 10003 | 0 | 1 | 0 | 0 |
| 10004 | 0 | 2 | 0 | R | 10004 | 0 | 0 | 0 | 1 |

• A **1610 x 1610** symmetric matrix was transformed from the 1610 patient x 964 provider zip code matrix.

STEP 2: GIS/Social Network Analysis

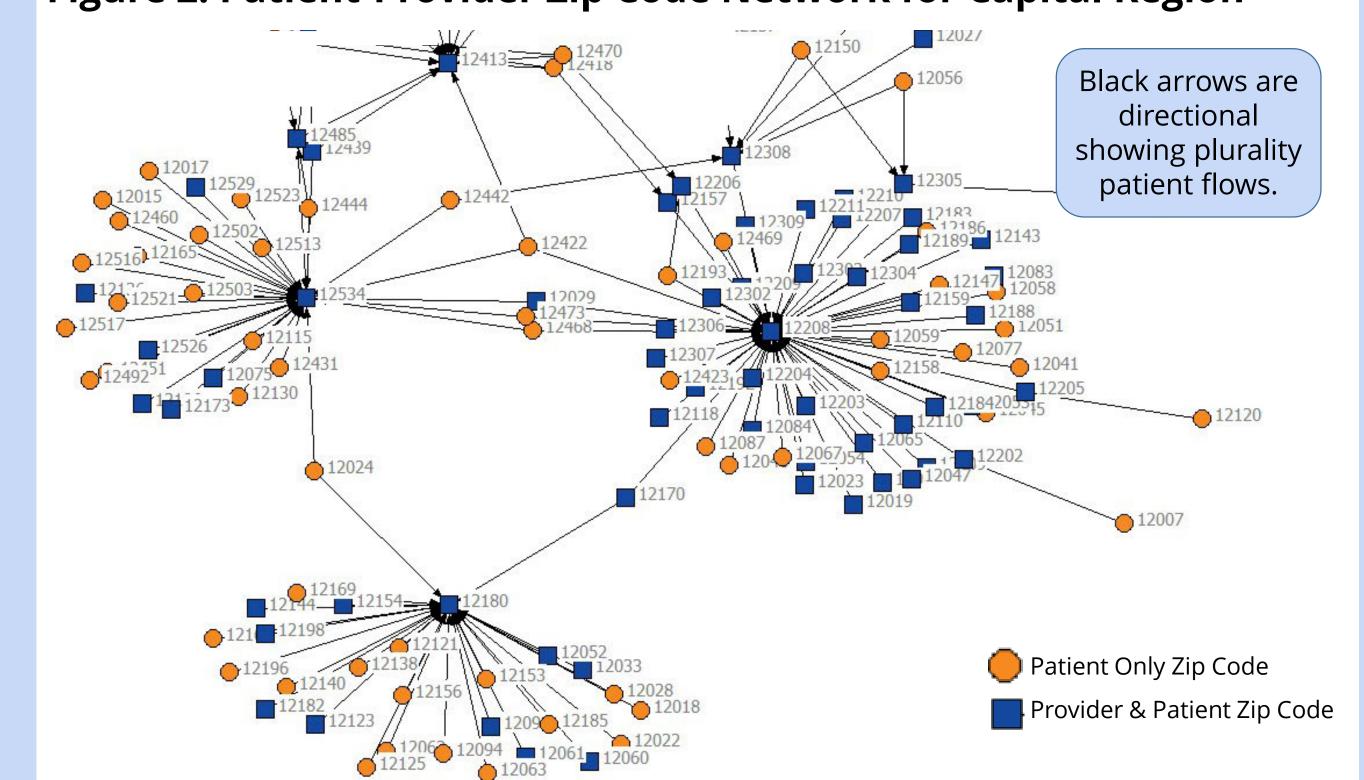
• 60-minute travel rule (Figure 1) was used to create cut-off boundaries for each mental health provider zip code.



METHODS (cont.)

- UCINET, a network analysis software, was used to identify and map patient-provider relational cluster networks.
- The geodesic distance proximities method was used to generate graph theoretic layouts for these clusters.
- RSA networks were created for 11 NYS DOH defined regions.

Figure 2. Patient-Provider Zip Code Network for Capital Region

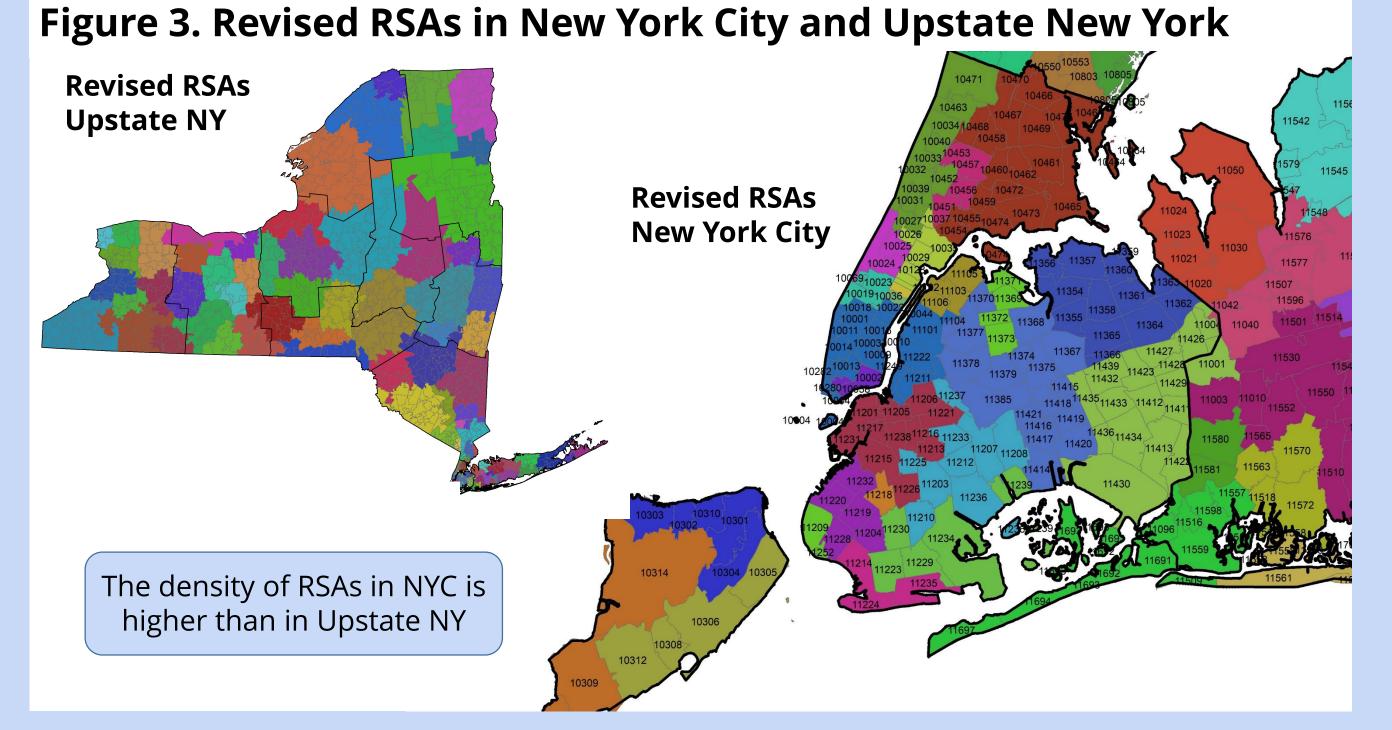


However, regional RSA networks overlapped since patients traveled across regions seeking mental health services.

STEP 3: RSAs Mapping and Revision

- 181 initial RSAs were mapped using ArcGIS from spatial analysis
- Initial RSAs were primitive and then revised to ensure:
 Contiguousness Non-overlapping Reasonable locales
- A final of **107** revised mental health RSAs were created statewide

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STEP 4: Needs Assessment - Composite Indicator (CI) Scores

- 11 demographic and 3 mental health indicators were integrated into a CI score to determine relative need for each RSA.
- **2** weighting methods, Equal Weight & PCA, and **2** normalization methods, Z-score & Min-Max, were used to generate **4** Cl ranks.

RESULTS

After robustness analysis, a final ranking was created with RSAs in the first quartile identifying the highest need.

| Table 2. Composite Ranking for Top 10 High Need RSAs in NY | | | | | | | |
|--|---------------|----------|----------------|-----------|---------|------------|------------------|
| RSA# | 1. EW_Z-score | 2. EW_MM | 3. PCA_Z-score | 4. PCA_MM | AbtDiff | Needs Rank | Region/Borough |
| 15 | 1 | 1 | 1 | 1 | 0 | 1 | Bronx |
| 16 | 2 | 2 | 2 | 2 | 0 | 2 | Bronx |
| 11 | 3 | 3 | 3 | 3 | 0 | 3 | Bronx |
| 42 | 4 | 4 | 4 | 4 | 0 | 4 | Brooklyn |
| 92 | 5 | 5 | 5 | 5 | 0 | 5 | Buffalo |
| 5 | 6 | 6 | 7 | 8 | 2 | 7 | New York City |
| 41 | 10 | 7 | 6 | 6 | 4 | 7 | Brooklyn |
| 40 | 9 | 10 | 8 | 9 | 2 | 9 | Mohawk Valley |
| 61 | 7 | 9 | 9 | 11 | 4 | 9 | Western New York |
| 93 | 8 | 8 | 10 | 10 | 2 | 9 | Tug Hill Seaway |

 About 6.4 million New Yorkers from 431 zip codes were in high need RSAs. Central New York and Mohawk Valley have the highest percentages of high need RSAs.

Table 3. Mental Health High Need RSAs by NYS Region

| DOH PHIP Region | # of Mental Health RSAs | # of High Need RSAs | % of High Need RSAs |
|------------------|-------------------------|---------------------|---------------------|
| Capital Region | 5 | 0 | 0% |
| Central New York | 6 | 3 | 50% |
| Finger Lakes | 10 | 2 | 20% |
| Long Island | 21 | 1 | 5% |
| Mid-Hudson | 15 | 1 | 7% |
| Mohawk Valley | 2 | 1 | 50% |
| New York City | 24 | 11 | 46% |
| North Country | 6 | 2 | 33% |
| Southern Tier | 4 | 1 | 25% |
| Tug Hill Seaway | 3 | 1 | 33% |
| Western New York | 11 | 4 | 36% |

- RSAs in upstate NY were larger than in downstate, which indicated a longer travel distance for upstate Medicaid patients seeking mental health services.
- In New York City, RSAs were more localized and smaller than other regions, resulting from the larger number of providers and accessibility to public transportation.

CONCLUSIONS

- Traveling patterns for NYS Medicaid population do not follow geo-political boundaries but follow actual supply of available providers and means of transportations.
- The sizes of mental health RSAs in NY were larger than primary care RSAs identified from a previous study, as a result of the lower number of mental health providers and among whom accept Medicaid patients.
- The longer travel distance for NYS Medicaid population indicated their difficulties accessing mental health care.
- This analysis can help policy makers better understand Medicaid population's access to mental health care and identify mental health care needs within certain areas.

REFERENCES

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