

# Examining Trends in the Health Workforce During the COVID-19 Pandemic

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# Health Workforce Technical Assistance Center (HWTAC)

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- HWTAC is based at the Center for Health Workforce Studies (CHWS) at the School of Public Health, University at Albany, State University of New York
- Provides technical assistance to states and organizations that engage in health workforce planning
- Conducts a number of projects each year designed to provide expert assistance with health workforce data collection, analysis, and dissemination
- HWTAC's website has an extensive resource library of videos, webinars, reports, resource briefs, FAQs, and state health workforce data collection strategies
- Visit us at [healthworkforceTA.org](http://healthworkforceTA.org)

# Background and Methods

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- Webpage “COVID-19 & the Health Workforce” set up by HWTAC to monitor publications relating to the impact of the COVID-19 pandemic on the health workforce from April 2020 onwards
  - <https://www.healthworkforceta.org/covid-19-the-health-workforce/>
- Websites and web searches conducted daily to monitor for relevant developments
  - Websites checked included *Health Affairs*, *Becker’s Hospital Review*, and *Kaiser Health News*, among others
  - More than 20 search terms including “health workforce covid-19” and “health care worker safety covid-19,” among others
- Publications were organized into themes based on the nature of their content
  - Themes include “Workforce Safety,” “Telehealth,” and “Vaccine Information,” among others, developed following discussion and expert consideration

# Examples of Websites Checked Daily for COVID-19 Health Workforce Coverage

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- Health care focused websites:
  - Health Affairs
  - Becker's Hospital Review
  - Kaiser Health News
- News outlets:
  - ABC/CBS/NBC
  - NPR
  - The Hill
- Health policy-focused websites:
  - Center for Connected Health Policy
  - Primary Care Collaborative
  - Alliance for Health Policy

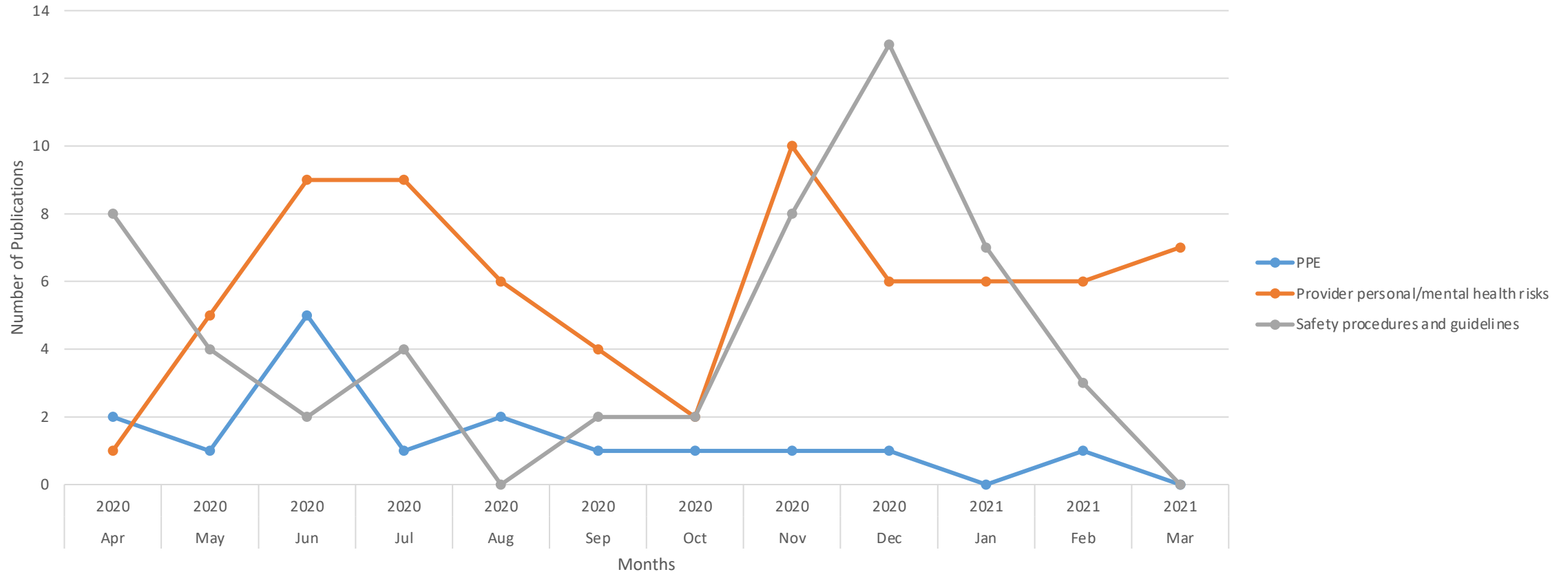
# Content Included

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- Publications were included on the basis of:
  - Relevancy (health workforce primary focus)
  - Scope (eg, national, regional/multi-state, statewide, large metro)
  - Quality of source/reputation of publication
  - Lack of paywall to view source
- Publications consisted of:
  - News articles
  - Scientific journal articles
  - Editorials, opinion pieces, and expert interviews
  - Health policy-focused resources, tool kits, and webpages
  - Federal- and state-level guidance, press releases, and webpages

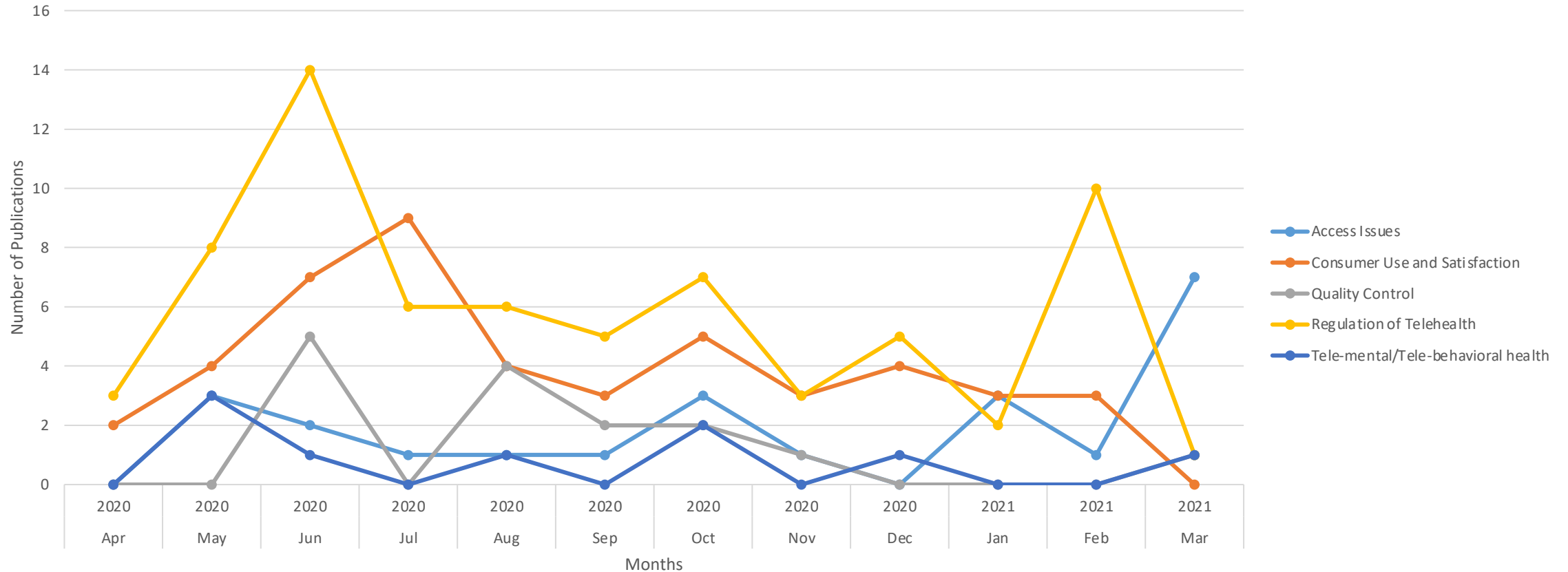
# Trends in Health Workforce Safety Publications

Trends in Health Workforce Safety Publications During the COVID-19 Pandemic



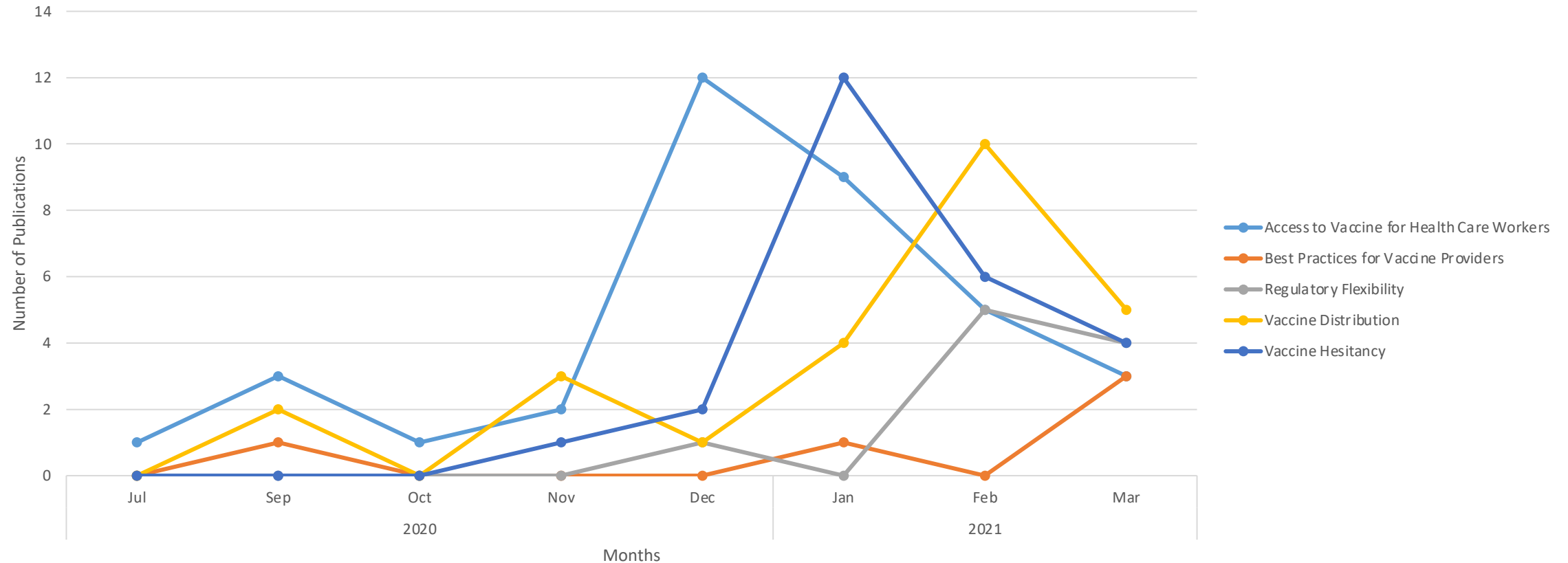
# Trends in Telehealth Publications

Trends in Health Workforce Telehealth Publications During the COVID-19 Pandemic



# Trends in Vaccine Information Publications

Trends in Health Workforce Vaccine Information Publications During the COVID-19 Pandemic





# Conclusions

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- While ongoing, the narrative of the health workforce has changed throughout the COVID-19 pandemic
- Tracking these changes can help better prepare for future pandemics and understand both short-term and long-term pandemic-related impacts on the health workforce

# Acknowledgements

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# Questions?

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